

## **Getting Started with COBIT: Applying COBIT Principles to IT**

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### **Abstract**

This presentation will provide a brief introduction to the COBIT 4.1 IT governance model and its importance in information technology management, strategic planning, and policy development. It will discuss the design and implementation of standardized policies, especially service level agreements and acceptable use policies. Discussion on service level agreements will cover scope of work; identify relevant stakeholders and accountable parties; define and enumerate the metrics of accountability for both the vendor and the institution; and set forth the parameters of fulfillment such as time frame, total costs, and acceptable responses for failure to meet the specifications of the agreement. This presentation will discuss the application of COBIT governance principles to security and acceptable use policies.