

## **Proactive Decision Making: Collecting on the Promises of Technology**

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### **Abstract**

“It is more difficult to move an object that is completely at rest than it is to guide one that is already in motion.” Institutions today are monitoring indicators that communicate the health of the institution. What if you could be proactively alerted when one of your health indicators is below an acceptable level? What if you could drill-down to find the reasons for the change? Jenzabar's Executive Dashboards are helping institutions do just that. We utilize a wide range of tools and systems, some that you may already have, to analyze your business, measure progress against your goals, and enable access to the data to provide insights into specific actions that can be taken to get back on-target or drive continuous process improvement. Each dashboard is designed to display information and alerts relevant to your current goals, and it can evolve as your objectives change.

**Note:** This session is a software demonstration and no paper is expected. The presenter will provide handouts at the conference or via the web or email.